

**PRODUCT
WARRANTY &
CARE GUIDE**



**SAFEGUARD
SCREENS AND DOORS**

Security Doors And Screens

Warranty Terms

16 YEARS PRODUCT WARRANTY ON AMPLIMESH SUPASCREEN

10 YEARS PRODUCT WARRANTY ON AMPLIMESH INTRUDAGUARD

7 YEARS PRODUCT WARRANTY ON AMPLIMESH PRIVACYGUARD

7 YEARS PRODUCT WARRANTY ON TRANGUARD

5 YEARS PRODUCT WARRANTY ON STAINLESS STEEL/PERFGUARD / ONEWAY VISION

2 YEARS PRODUCT WARRANTY ON FLYSCREEN DOORS

1 YEAR WARRANTY ON FLYSCREENS

- Adjustments to the fit of the door and operation of the lock due to house movement are not covered under warranty. Tampering with the lock, misuse, tarnishing of brass or chrome locks are excluded from warranty. No warranty applies to the door closer.
- No warranty applies to accidental or intentional damage, product disassembly, events outside of control, repair or installation by a person who is not authorized by Safeguard Screens and Doors, product alteration, damage to any mesh or insect screens, wear and tear or abnormal use of the product. Claims due to lack of maintenance are excluded from the warranty.
- Safeguard Screens & Doors may repair or replace at its option any portion of the product which proves to be defective under the terms of this warranty at no further cost to the buyer. Safeguard Screens & Doors shall be liable under this limited warranty only for the cost or at its option repair or replacement of defective products.
- Purchaser Responsibilities. Be able to show that:
 - The product defect or damage has occurred because of faulty products or workmanship
 - The product has been used expressly for its intended purpose
 - The product Care and Maintenance obligations have been fulfilled
 - They are the original purchaser
 - The claim is within the warranty period as set for the product

Security Screen Door Operations: Scope and Exclusions

- Interlock Functionality:** Interlocks are designed to secure the rear edge of the sliding door into the fixed panel simultaneously as the door reaches its locking position. This mechanism ensures the door is locked on both sides for enhanced security.
- Frame Interlock Installation:** A frame interlock is permanently attached to the back of the sliding door during installation. It aligns with a receiving interlock mounted on the fixed glass panel to complete the locking system.
- Standard Inclusion:** Frame interlocks are supplied as standard with all security sliding doors.
- Substitution Impact:** Replacing the frame interlock with a bug seal compromises the security integrity of the screen door. While bug seals may offer insect protection, they do not provide the same locking strength.
- Insect Protection Limitations:** Security screen doors are effective deterrents against insects and pests. However, they are not guaranteed to be 100% insect-proof.

AS 5039 and AS 5041 are the Australian Standards for security screens. They relate directly to the manufacture of security screens for doors and windows in Australia.

AS 5040 applies to the installation of security screens and window grilles. While security screens must be manufactured to meet AS 5039, Australian Standard AS 5040 provides installation guidelines and requirements that need to be followed when installing security screen products.

The Standard is concerned mainly with resistance to forced entry. It does not address the important issues relating to egress in the case of emergency.

Care & Maintenance of Security Doors & Screens

- Maintenance is required to preserve the original appearance and operation of our products. Customers must take responsibility for the ongoing maintenance of all doors and screens.
- Surfaces should be inspected regularly and kept clean by prompt removal of all dust, dirt, grime and other foreign matter using a soft sponge with clean soapy water, using a mild detergent. Wash off any detergent residue with clean water and dry. Under no circumstances should you use any abrasive type of cleaning agents or caustic solutions, steel wool or scourer pads.
- **CAUTION: Never use harsh abrasives, chlorine-based cleaners and cleaners containing organic solvents on Security Doors & Screens as they may affect the surface appearance and durability**